

Abbreviations

Aff	Avtal för fastighetsförvaltning (Standard Form of Contract for Property Management, Sweden)
CCT	Compulsory Competitive Tendering (UK)
CEO	Chief Executive Officer
CPO	Corporate Property Officer
DETR	Department of Environment, Transport and the Regions (UK)
EC	European Commission
EU	European Union
FM	Facilities Management, Facility Management
GAO	The General Accounting Office (USA)
GLA	Greater London Authority
GSA	The General Services Administration (USA)
ICF	The Informed Customer Function
ICMA	International City/County Management Association
KF	Municipal enterprises
LA	Local Authority
LEA	Local Education Authority (UK)
NfN	Nettverk for Næringseiendom (Facilities Management Network)
NHS	National Health Service (UK)
OMB	Office of Management and Budget (USA)
PFI	Private Finance Initiative (UK)

PPP	Public Private Partnership
SLA	Service Level Agreement
SOCITM	The Society of Information Technology Management (UK)
TUPE	Transfer of Undertakings (Protection of Employment) (UK)
UFOS	Utveckling av Fastighetsföretagande i Offentlig Sektor (Development of Property Management in the Public Sector, Sweden)
VAT	Value Added Taxes