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The effectiveness of One-Stop Guidance Centres

One-Stop Guidance Centres are service points for young people in Finland that include employment services as well as other kinds of multiprofessional assistance. This study evaluates whether those who have been customers of a One-Stop Guidance Centre differ by subsequent employment, studying, participation in measures to promote employment, and receipt of social assistance from those who have been customers of regular employment services. For our analysis, we use high-quality register data from Finland. According to our results, during the follow-up period those young people who had been customers of a One-Stop Guidance Centre were more likely to study and participate in measures to promote employment than those who had been customers of regular employment services. At the end of the follow-up period, there was no statistically significant difference between these groups in the likelihood of studying. Those who had been customers at a One-Stop Guidance Centre were less likely to be employed early in the follow-up period, but there was no statistically significant difference between these groups in the likelihood of being employed at the end of the follow-up period. In addition, those young people who were customers of the One-Stop Guidance Centre were less likely to be recipients of social assistance at the end of the follow-up period. This suggests that vulnerable young people are at greater risk of depending on social assistance in regular employment services than when using a One-Stop Guidance Centre, where they are offered multiprofessional support.

Key words: One-Stop Guidance Centre, NEET, transitions