

The digitalisation of work from the perspective of Finnish employees

Digitalisation and new technologies are changing work as a whole, especially work tasks, equipment, and working methods. Despite this, there is still little information on how digitalisation has already changed the work of Finnish employees. The digitalisation of work is the main theme of the Finnish Quality of Work Life Survey (FQWLS) 2018. The focus of the survey will be on how workers perceive digitalisation and technological change. The examination of digital work using a survey questionnaire is demanding, and therefore to help with question design, qualitative pre-research was conducted. The data were collected using semi-structured themed interviews (N=16) and content analysed. The results of this preliminary study reveal the various effects that digitalisation is having on work. Today's work requires employees to continually, and actively update their own competence, learning, and self-management skills. Additionally, new technology has revolutionised the time and place of work and communication at work. Furthermore, it has enabled new methods of controlling work. The study provides a greater understanding of what the digitalisation of work involves for different fields and occupations. The results of the interviews were used in the questionnaire design of the upcoming FQWLS 2018, but the pre-research was a small-scale study in itself.